

Application No.: 10/646,373Docket No.: 700111202-2 US (1509-440)**AMENDMENTS TO THE CLAIMS:**

This listing of claims will replace all prior versions and listings of claims in the application:

Listing of Claims:

1. (Previously presented) A method of telephone call management in a facility including an intranet and a gateway to the intranet, the method including the steps of:
 - receiving an incoming telephone call;
 - automatically transferring the incoming call to an intended recipient device without going through the intranet gateway;
 - if the recipient device does not answer the incoming call, automatically transferring the incoming unanswered call to the intranet gateway;
 - if the intended recipient is logged on to the intranet or is otherwise accessible on a network accessible via the gateway, the intranet gateway determining the location of the intended recipient and automatically transferring the incoming unanswered call to the intended recipient; but
 - if the intended recipient is inaccessible; causing the intranet gateway to automatically transfer the incoming unanswered call to a call recordation system.
2. (Previously presented) A method of telephone call management in a facility including an intranet and a gateway to the intranet, the method including the steps of:
 - receiving an incoming telephone call;

Application No.: 10/646,373Docket No.: 700111202-2 US (1509-440)

automatically transferring the incoming call to an intended recipient device without going through the intranet gateway;

if the recipient device does not answer the incoming call, automatically transferring the incoming unanswered call to a call recordation arrangement;

intercepting the incoming unanswered call and automatically transferring the incoming unanswered call to the intranet gateway;

if the intended recipient is logged on to the intranet or is otherwise accessible on a network accessible via the gateway, the intranet gateway determining the location of the intended recipient and automatically transferring the incoming unanswered call to the intended recipient; but

if the intended recipient is inaccessible, automatically causing the intranet gateway to transfer the incoming unanswered call to a call recordation system.

3. (Previously presented) A method of telephone call management in a facility including an intranet and a gateway to the intranet, the method including the steps of:

receiving an incoming telephone call;

automatically transferring the incoming call to an intended recipient device without going through the intranet gateway;

if the recipient device does not answer the incoming call, automatically transferring the incoming unanswered call to a call recordation arrangement;

intercepting the incoming unanswered call and automatically transferring the incoming unanswered call to the intranet gateway;

BEST AVAILABLE COPYApplication No.: 10/646,373Docket No.: 700111202-2 US (1509-440)

If the intended recipient is logged on to the intranet or is otherwise accessible on a network accessible via the gateway, the Intranet gateway determining the location of the intended recipient and automatically transferring the incoming unanswered call to a physically proximate recipient device based on information indicative of the physical location of a connection with said proximate recipient device; but if the intended recipient is inaccessible, automatically causing the intranet gateway to transfer the incoming unanswered call to a call recordation system.

4. (Previously presented) A method as claimed in claim 1 wherein the intranet gateway is a VoIP gateway that automatically converts the incoming unanswered call to a VoIP call; and the last two steps of claim 1 are performed on the converted VoIP call.
5. (Previously presented) A method as claimed in claim 1 wherein if the intended recipient is accessible, routing the incoming unanswered call to a network address including hardware which is adapted to allow the incoming unanswered call to be received by the intended recipient.
6. (Previously presented) A method as claimed in claim 1 wherein if the intended recipient is inaccessible, automatically routing the incoming unanswered call to a voicemail system and automatically sending to the intended recipient a notification that the incoming unanswered call has been to the voicemail system.

BEST AVAILABLE COPYApplication No.: 10/646,373Docket No.: 700111202-2 US (1609-446)

7. (Previously presented) A method as claimed in claim 1 wherein the transfer of the call to the intended recipient is effected via a standard PABX communication with a plurality of standard, non VoIP telephones.
8. (Previously presented) A method as claimed in claim 5 wherein the hardware residing at the intended recipient's network address corresponds to a software-based VoIP phone.
9. (Previously presented) A method as claimed in claim 8 wherein the software-based VoIP phone is running on a computer, laptop, PDA or similar device.
10. (Previously presented) A method as claimed in claim 1 wherein the intranet gateway automatically transfers the call to the intended recipient via the Internet.
11. (Original) A computer system adapted to carry out the method as claimed in claim 1.
12. (Original) A telecommunications system adapted to carry out the method as claimed in claim 1.

BEST AVAILABLE COPY**Application No.: 10/646,373****Docket No.: 700111202-2 US (1509-440)**

13. (Currently amended) A computer readable medium or memory ~~programmed device including a program~~ for causing a computer system to perform the method of claim 1.

14. (Previously presented) A method as claimed in claim 1 wherein if the intended recipient is accessible, automatically routing the call to a network address including hardware that receives the call for the intended recipient.

15. (Previously presented) A method as claimed in claim 2 wherein the intranet gateway automatically transfers the call to the intended recipient via the Internet.

16. (Original) A computer system adapted to carry out the method as claimed in claim 2.

17. (Original) A telecommunications system adapted to carry out the method as claimed in claim 2.

18. (Currently amended) A computer readable medium or memory ~~programmed device including a program~~ for causing a computer system to perform the method of claim 2.

BEST AVAILABLE COPYApplication No.: 10/646,373Docket No.: 700111202-2 US (1509-440)

19. (Previously presented) A method as claimed in claim 3 wherein the intranet gateway automatically transfers the call to the intended recipient via the Internet.
20. (Original) A computer system adapted to carry out the method as claimed in claim 3.
21. (Original) A telecommunications system adapted to carry out the method as claimed in claim 3.
22. (Currently amended) A computer readable medium or memory programmed device including a program for causing a computer system to perform the method of claim 3.